



January 28, 2020

FOR IMMEDIATE RELEASE

Local Contact: Shelley Reed | 828-274-7646 | sreed@laurelhealth.com

LHCC Contact: Ryan Zimmerman | 614-794-8800 | rzimmerman@laurelhealth.com

Five Star! The Laurels of Hendersonville Earns Overall Quality Recognition from CMS

Local skilled nursing facility also recognized as a five-star performer in Quality Measures

HENDERSONVILLE, N.C. – The Laurels of Hendersonville, a skilled nursing and rehabilitation center operated by Laurel Health Care Company, has been recognized as a five-star performer in *Overall Quality* by the Centers for Medicare & Medicaid Services (CMS) in the most recent set of data released through its Five-Star Quality Rating System.

A five-star grade in overall quality is the top honor a skilled nursing facility can receive from CMS via its Five-Star Quality Rating System, a tool designed to help consumers select and compare skilled nursing care centers. Facilities receive grades on health inspections, staffing (including registered nurse staffing), quality measures and overall quality on a scale of one to five stars, with the overall quality rating encompassing elements of each category. Nursing homes receiving five stars are considered to offer much above average quality services.

“All of us at The Laurels of Hendersonville are thrilled and honored to be recognized as a five-star facility in overall quality by CMS,” administrator Kelly Bradish said. “A five-star rating is tremendous validation of the work we do on daily basis to offer quality care and comfort for our guests. Thank you to our associates and leadership for promoting The Laurel Way in our continual pursuit of high standards of care and service.”

In addition to its five-star overall grade, The Laurels of Hendersonville also earned a five-star review in *Quality Measures*. The quality measures rating includes data on 17 different physical and clinical measures for skilled nursing facility residents and offers information about how well nursing homes are caring for their guests’ physical and clinical needs.

The Laurels of Hendersonville makes the jump to a five-star grade in both categories in the most recent CMS survey after regularly achieving four-star ratings in previous reviews. In addition, The Laurels was recently honored with the *Bronze – Commitment to Quality Award* by the American Health Care Association and National Center for Assisted Living in recognition of its commitment to improving the quality of care for seniors.

ABOUT THE LAURELS OF HENDERSONVILLE AND LAUREL HEALTH CARE COMPANY

The Laurels of Hendersonville is a skilled nursing and rehabilitation center offering a friendly, comfortable living environment and comprehensive health care services. The Laurels provides an atmosphere that makes both short-term and long-term guests feel at home.

Laurel Health Care Company is a national provider of skilled nursing, rehabilitation, sub-acute and assisted living services. With more than 45 locations in five states – Ohio, Michigan, Indiana, North Carolina and Virginia – LHCC is dedicated to achieving the highest standards of care and caring for its guests and their families.

ABOUT CMS

The Centers for Medicare & Medicaid Services (CMS) is a federal agency within the United States Department of Health and Human Services that oversees the Medicare program and partners with state governments to administer Medicaid. CMS is also responsible for, among other things, outlining and directing quality standards in long-term care facilities through its survey and certification process.

###