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### FOR IMMEDIATE RELEASE

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# Five Stars! The Laurels of Pender Earns Overall Quality Honor from CMS

Facility also recognized as a five-star performer in Quality Measures and Health Inspections

**BURGAW, N.C.** – The Laurels of Pender, a skilled nursing and rehabilitation center operated by Laurel Health Care Company, has been recognized as a five-star facility in *Overall Quality* by the Centers for Medicare & Medicaid Services (CMS) in the most recent set of data released through its Five-Star Quality Rating System.

A five-star grade in overall quality is the top honor a skilled nursing facility can receive from CMS via its Five-Star Quality Rating System, a tool designed to help consumers select and compare skilled nursing care centers. Facilities receive grades on health inspections, staffing (including registered nurse staffing), quality measures and overall quality on a scale of one to five stars, with the overall quality rating encompassing elements of each category. Nursing homes receiving five stars are considered to offer much above average quality services.

"The Laurels of Pender is pleased to be recognized as a five-star facility in overall quality by CMS," administrator Robert Woodie said. "At The Laurels, we are committed to exceeding the needs and expectations of those we serve every day through the care we provide to our residents and their families. We are so excited to be recognized by CMS for our hard work."

In addition to its five-star achievement in overall quality, The Laurels of Pender also earned five-star grades in *Quality Measures* and *Health Inspections*. The quality measures rating includes data on 17 different physical and clinical measures for skilled nursing facility residents and offers information about how well nursing homes are caring for their guests' physical and clinical needs, while the health inspection rating contains the three most recent health inspections and investigations due to complaints, a process that is completed by trained, objective inspectors who go onsite to the skilled nursing center and follow a specific method to determine the extent to which a facility has met Medicaid and Medicare requirements.

#### **ABOUT THE LAURELS OF PENDER**

The Laurels of Pender is conveniently located just off Interstate 40 and Highway 117 in Burgaw, across the street from Pender Memorial Hospital. Our 98-bed skilled nursing facility promotes the highest level of care and quality of life for residents who are with us for short-term respite, rehabilitation, or hospice care, or for extended stays.

Visit our website at <u>www.laurelsofpender.com</u> to learn more.

## **ABOUT LAUREL HEALTH CARE COMPANY**

Laurel Health Care Company is a national provider of skilled nursing, rehabilitation, sub-acute and assisted living services. With more than 30 locations in four states – Ohio, Indiana, North Carolina, and Virginia – LHCC is dedicated to achieving the highest standards of care and caring for its guests and their families.

Learn more about #TheLaurelWay of Caring at <a href="www.laurelhealth.com">www.laurelhealth.com</a> and on Facebook at <a href="www.facebook.com/laurelhealth">www.facebook.com/laurelhealth</a>.

## **ABOUT CMS**

The Centers for Medicare & Medicaid Services (CMS) is a federal agency within the United States Department of Health and Human Services (HHS) that oversees the Medicare program and partners with state governments to administer Medicaid. CMS is also responsible for, among other things, outlining and directing quality standards in long-term care facilities through its survey and certification process.