



July 21, 2021

To Our Residents and Family Members:

We want to inform you that we have received confirmation that an individual at **The Laurels of Summit Ridge** has been diagnosed with COVID-19.

Resident safety is our top priority. We are doing everything we can to ensure we stop the spread of COVID-19 within our Facility, including staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps. We are only permitting outdoor visitation at this time per the direction of the local health department, as well as CMS and CDC.

We encourage you to call our center at **(828) 299-1110** at any time for updates on the status of your loved one. We understand that you are concerned about your loved one, but it is crucial we restrict visitation to outdoor visitation only at this time to reduce the spread of this virus. We also understand that connecting with family members is incredibly important to our residents. In addition to outdoor visitation, family members are encouraged to connect with their loved ones through video chat, calling, texting, or other social media formats.

We will contact you if your loved one is suspected or diagnosed with COVID-19.

We need your help in battling COVID-19. Please visit the [Centers for Disease Control and Prevention \(CDC\) website](https://www.cdc.gov/) to learn how you can help prevent the spread in our community. If you have questions about vaccination for your loved one or yourself, please contact us and we will be happy to assist you in obtaining a vaccine.

You can find further information on our COVID status and COVID resources on our website at <https://www.laurelsofsummitridge.com/>.

We know this is a difficult time for everyone. We will continue to provide you with updates as they become available. Please know that we are strictly adhering to all directions from the local and state health department.

If you have questions, we encourage you to contact our Facility. Additionally, please contact the Facility, and provide an email address for future communication. **The Laurels of Summit Ridge, 100 Riceville Road, Asheville, NC 28805.**

Sincerely,

Spencer Stevens  
Administrator

