



The Laurel Spirit

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Celebrating National Skilled Nursing Care Week

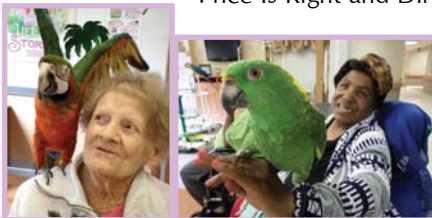
This year's theme for National Skilled Nursing Care Week was "Celebrating Life's Stories." Many of our facilities displayed exceptional creativity in doing just that.

The Laurels of Hendersonville ►

The Laurels of Hendersonville traveled through the decades in celebration of National Skilled Nursing Care Week. The week began with a special Mother's Day Tea on Sunday. They ushered in the 1940's on Monday as Guests watched the classic movie South Pacific and had a Monte Carlo Casino event with some really high rollers. Tuesday brought back the 1950's. Guests Rocked Around The Clock, complete with a wheelchair decorating contest and a stop at the old soda fountain. The 1960's brought back the hippies with peace and love, along with a day filled with sports games and a stop at the sub shop on Wednesday. Then on Throw Back Thursday, it was time for Saturday Night Fever, Name That Tune and making pet rocks. They closed the night with a picnic celebration with 70's music by Tom Brown. Finally, on Friday, the 1980's were back in style with leg warmers, The Price Is Right and Dirty Dancing. It looks like everyone had the time of their lives!



Guests at The Laurels of Hendersonville really enjoyed the wheelchair decorating contest during National Skilled Nursing Care Week.



Guests met feathered friends at The Laurels of Willow Creek's "Birds of Paradise" event.

◀ The Laurels of Willow Creek

The Laurels of Willow Creek celebrated National Skilled Nursing Care Week with fun-filled activities for Guests, family members, and visitors. The celebration kicked off with a Recognition Program for Resident Artists Porter Smith and Patricia Schools, followed by an ice cream social with Associates wearing "Mix & Match" attire. On Tuesday, it was "Twin Day" attire, "Bring Your Pet to Work," a hand spa and massages, and a visit from the Kona Ice Truck. On Wednesday, it was "Jersey Day". There was a luncheon for the Long Term Care Guests courtesy of Chick-fil-A, games, and a "Celebrating Life's Stories" Scrapbook Social. On Thursday, Guests and Associates wore Hawaiian shirts and enjoyed a Luau Party with a photo booth and more games. The week culminated with a BBQ-themed lunch for Associates and Guests.

The Laurels of Fulton ►

The big event for National Skilled Nursing Care Week at The Laurels of Fulton is the "Senior Prom." This year's prom was a huge success. Guests had a great time dancing with Associates.



◀ The Laurels of Toledo

Page Rostetter, the Activity Director at The Laurels of Toledo, helped to coordinate a fun and festive week of activities for National Skilled Nursing Care Week. Everyone had a chance to take part. At the end of the week, Guests Edward Horton and Lola Willhight were crowned King & Queen of the festivities. It was a fun end to an eventful week of celebration!





Words of Thanks

Often, Laurel Health Care Associates go above and beyond the call of duty, reaching out in the communities they serve and demonstrating The Laurel Way of Caring. Here are a few of the letters of appreciation we have received.

The Laurels of Carson City

Dear Laurels, my name is Logan Thomas Kozinski. I live in Michigan. I am autistic and I was born on April 7, 1997. Thank you guys for doing all you can helping Fanny Brown, who was my 89-year-old great-grandmother! I will miss my Granny Fanny very much, but again I want to please say thank you for helping my Granny Fanny while she has been sick! I hope you guys continue and I will be praying for the Laurels! Please write me back!

Logan Thomas Kozinski

The Laurels of Norworth

I would like to take this opportunity to express my appreciation for the care and attention given to my mother, Thelma Jordan, during her stay at The Laurels of Norworth. There were so many individuals, too numerous to specifically name, who went out of their way to make sure that she always felt comfortable and cared for. The services that you provide are beneficial not only to the clients but to the families as well. Thank you for all that you did to help her and to assist me with caring for her. May you continue to be a blessing to the people that you serve.

Crystal Jordan-McIntyre

The Laurels of Coldwater

To all of the wonderful staff at The Laurels—PT, aides, everyone!—we will never forget.

Mary Coon and Greg Goodland

The Laurels of Shane Hill

Thanks—to Dietary for my "Trisel breakfast" each morning: my cappuccino, peanut butter toast, and an orange. To the Nurses for their excellent care. To Housekeeping for keeping my room clean. And to my special girls, the aides who were always pleasant, funny, and caring! I truly felt like you treated me like a queen! To therapy, you were all great and fun. If I need to come back tomorrow, it will be alright.

Dorothy Trisel

The Laurels of Summit Ridge

The children of Virginia L. Fisher would like to thank the staff of The Laurels of Summit Ridge for the abundant kindness and care provided to our Mother for the last 10 years and 9 months of her life. The first-class care and compassion shown to our Mother and her family in the last few days of her life were above reproach. We dare not begin to name individual staff names, for fear of overlooking someone. It was heartwarming to see staff who had attended our Mother years ago return to pay their respects prior to her passing. We know that we loved her, but such actions show that the work performed by your staff is more than a job; they truly care for the people with whose lives they have been entrusted.

Carla F. McLendon and Family

The Laurels of Willow Creek

I would like to point out to you the excellent service I received from your employees during my stay at Willow Creek. Words just don't seem sufficient enough to express my gratitude and appreciation for your employees' service. The professional works of these employees (special mention to Nursing, Housekeeping, and Therapy) and others I can't name – you should be proud – their standard and character is not easy to come by in this century.

Dorothy H. Miller



Words of Thanks

The Laurels of Chatham

I would like to thank the staff that took care of my brother, Davey Sawyer. Davey I feel like was taken care of to the best that the staff could, which I know was very difficult to do at times. At the last week of his life, I [saw] that he was very loved.

God bless each and every one of you.

Sheri Brenda Sawyer

The Laurels of Carson City

I came to visit my dad, Clifford Stanhope, for five days. Thank you for the fine care you gave him. Each staff member was professional and demonstrated kindness and care to Dad. I saw interactions of many as they came to his room. I saw this with other residents, too. My stepmother, Donna, had great comments, too, when she came to visit. When she had requests, you responded promptly and with care. I saw and heard you call Dad by his name and greet Donna by name—how personal! First impressions matter. The outside appearance is maintained. How beautiful and clean when going inside. Once again, thank you for the care you give to the residents and visitors that drop by. Keep up the good work!

Debbie Clifford

The Laurels of Blanchester

This letter is to recognize your staff. These people went out of their way to make our mother's last days as good as they could be. Director of Nursing John Noland and Assistant Director of Nursing Cathy were so helpful to answer any of our questions, always getting right back to me with anything I was concerned about. Amber Hider was so kind and gentle with Mother, so helpful the day that she passed. Thank you, Amber—your words of comfort were so appreciated. Kristy Cox, one of the therapists, was always smiling and cheering Mother up with praises for doing a good job, going above and beyond by going out and getting Mother soup on a day that she did not want the meal that was served—thank you, Kristy. Jim Butcher always thinking of Mother's dignity when helping her, he was so thoughtful and efficient. Thank you Jim. Sara Reifenberger, the nurse on duty when mother passed—thank you for all that you have done. It is so nice to have compassionate people around you when a loved one is sick. Be proud of your team of workers, there were so many that impressed me, I just can't remember them all, but we thank them from the bottom of our hearts.

The Vi Doan Family

The Laurels of University Park

Dear members of PT, OT, the Speech therapy team, and all others who helped me in my recovery. I really appreciate what you did for me, especially how PT, OT, and speech therapy worked together to get me to stand and walk again and recover my memory. You were a team of angels and my mind wasn't working well enough to see it until the end of therapy. I miss all of you: the nurses, CNAs, and the lovely lady who cleaned my room. I just can't thank you enough.

Jeannette Pfaff

That's the Spirit!

The Laurels of Toledo Gives Students Hands-On Introduction to Medical Field

High school seniors in the Medical Technology program at Bowsher High School in Toledo got a first-hand look at their future profession through a partnership with The Laurels of Toledo. Students spent several weeks working with nursing staff at the facility. During this time, they were able to observe nurses in action, gain practical real-world experience, and practice nursing skills alongside experienced practitioners. Students earned clinical hours for the time they spent at The Laurels.



Carrie Franks, an Instructor at Bowsher High School in Toledo, poses with students in the Medical Technology Program.

The program was the brainchild of Carrie Franks (MSN, RN), the Medical Technology Instructor at Bowsher High School. She reached out to Jessica Tonnesen, Director of Marketing at The Laurels of Toledo, while looking for local opportunities for fieldwork, observation experiences, and clinical hours for her students. Jessica immediately saw the potential for the program. "It was exciting to connect our nursing staff with Carrie and her students to help each of our teams gain valuable and positive outcomes through doing their clinical hours in our building," she said. "We know, in the end, the people who benefit most are our Guests, because they bring their skills, a helping hand, and a lot of love when they spend their time with us!"

Each student took away a lot of valuable knowledge, skill improvement, and a better understanding of the nursing and personal care involved in our healthcare setting. According to their instructor, they also loved the experience. "They keep asking me when they can return," Carrie said. "These students have gained so much from their weeks at The Laurels and I'm so excited to see what doors open up for them in the coming months!"

"Take Your Daughter to Work Day" Inspires Next Generation at The Laurels of Worthington



Jamyia and her grandmother, Pat Johnson

On "Take your Daughter to Work Day," The Laurels of Worthington welcomed a special young lady for the day. Jamyia is the granddaughter of Pat Johnson, who works in the Medical Records department. Jamyia spent the day with her grandmother and helped with a variety of things around the facility. She helped bus tables in the Main Dining Room and set them up for lunch, toured the entire building, and had each department head explain what they do at The Laurels. Later, Jamyia and her grandmother put on gloves and went out on the grounds to pick up any paper they could find, as Pat explained the importance of keeping a clean appearance and making a good first impression. Jamyia also folded washcloths and towels in the laundry room, passed mail, and spent time on our Memory Care Unit.

Pat was so glad Jamyia was allowed to come, witness, and participate in how everyone in the facility works together to make sure our Guests are happy and well cared for. She said she had a great time and wants to come back to volunteer soon.



That's the Spirit!

The Laurels of GreenTree Ridge Celebrates New Expansion



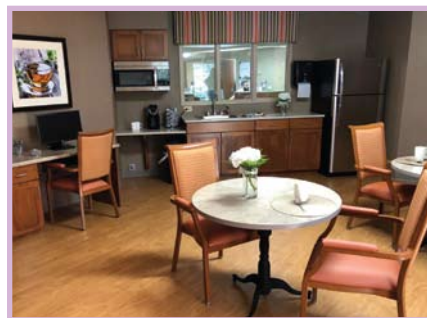
The ADL suite

helps prepare Guests to return to the daily routine of going back home to perform the Activities of Daily living such as cooking, laundry, and safe transfers from chair to bed and showering.



The Coffee Shop

is a delightful space for Guests and families to visit and enjoy a cup of coffee, watch TV, and listen to music. It also offers a business center, equipped with a desktop and WiFi accessibility.



The Laurels of GreenTree Ridge celebrated the completion of their new 3,420 square foot, state-of-the-art Rehabilitation Gym, "Activities of Daily Living" Suite, and Coffee Shop on April 18 with an "invitation only" VIP reception and guided tours. The expansion is designed specifically for Guests in need of sub-acute care and short-term rehabilitation. The short-term stay programs offer comprehensive care including: Orthopedic, Neuro, Cardiac, Infection Resolution, Wound Healing, Respiratory, and Digestive Rehabilitation Programs. Thanks to Ashley Lyle and the GreenTree Ridge team for their hard work on the successful event.

Rallying Behind a Colleague at The Laurels of Blanchester

Sara Reifenger, a nurse at The Laurels of Blanchester, has dedicated her life to caring for others. When she was diagnosed with Stage 4 breast cancer this year, her colleagues wanted to make sure that she was taken care of, too. In April, members of the nursing staff rallied around her with "Wear Pink for Sara" shirts. They have set up a fund to help Sara cover her medical expenses.



Celebrating Sixty-Eight Years of Love at The Laurels of New London



Every morning at 9:30, Jack arrives at The Laurels of New London to spend the day with his beloved wife, Betty, who is a Guest at the facility. Recently, the two celebrated 68 years of marriage. Betty is known to many as "Gerald," for her middle name Geraldine, and to her close family and friends at The Laurels as "Meemaw." The couple met in 1948 and started courting when Jack asked Betty's very strict aunt for permission to take Betty home from church. When they married in 1950, Jack was unemployed and had \$100 to his name. They went on to build a life together, raising three daughters and establishing and selling a successful business. Jack says that Betty is the only woman he has ever kissed. He says, "I got the right woman—I would never trade the woman I have!" Congratulations to Jack and Betty as they celebrate a lifetime of love!

Jack and Betty celebrate 68 years of love and commitment.

Reflections



Maplewood of Mt. Pleasant

Guests and Associates at Maplewood of Mt. Pleasant enjoyed a blast from the past as the facility celebrated "Diner Days." The day was marked with special meals, music, and fun from the 50s. Guests ended the day with root beer floats and a special showing of the movie Grease!



The Laurels of Hillsboro

Guests at The Laurels of Hillsboro loved visiting with baby lambs brought in by an Associate at the facility. Here, Guest Nancy Rainey bottle-feeds one of the babies.

The Laurels of Steubenville

The Laurels of Steubenville recently hosted a Volunteer Appreciation Luncheon. Sixteen volunteers attended and enjoyed roast chicken, baked potato skins, and Mexican corn, topped off with Red Velvet cake. Everyone was given a gift of the herbed bread their dietary manager is so well known for making. The volunteers request this bread every year!



Maplewood of Mt. Pleasant

A community craft show, which was enjoyed by Guests, Associates and community members alike, was hosted by Maplewood of Mt. Pleasant. The 14 vendor tables included displays of handcrafted pieces by Guests, Associates and outside vendors. It was such a success that the facility plans to host another show in the fall.



The Laurels of Norworth

Guests and Associates all got into the spirit of St. Patrick's Day at The Laurels of Norworth. The entire dining hall was decked out in green and many of the Guests dressed for the occasion.

The Laurels of West Carrollton

An appreciation luncheon to honor the West Carrollton fire and police departments was hosted by The Laurels of West Carrollton. They served roast beef, potatoes, green beans, and cheesecake for dessert. Associates were honored to be able to strengthen the partnership between first responders and The Laurels to serve the West Carrollton community.





The Laurels of Forest Glenn

The Laurels of Forest Glenn recently had two gardens built for them by the Duke Energy linemen and the Forest Glenn maintenance department. Guests have loved it! Gardening offers many health benefits for Guests, including aerobic exercise, exposure to vitamin D, socialization, stress reduction, and (of course) healthy eating.



The Laurels of Coldwater

Families and friends gathered at The Laurels of Coldwater for their annual Easter bunny visit and egg hunt. The Easter bunny made her debut in the common area, and then the children followed her out to the courtyard by age groups for a bountiful Easter egg hunt. Many of the Guests were able to watch the excitement from their bedroom windows.



The Laurels of Charlottesville

Mary "Nanny" Walsh turned 110 on April 9 at The Laurels of Charlottesville. Nanny was surrounded by family on her birthday. An Irish band came in for the big celebration to play some of her favorite songs. Nanny can often be found singing and strolling along the halls, bringing joy to all.



Maplewood of Marshall

Olivet College Professor Leah Knapp brought her students

and animals in to visit everyone at Maplewood of Marshall. The animals with shells and scales need love, too! Pictured: Phyllis Allred (with tortoise) and Daryl Miller (with bearded dragon).



The Laurels of Fulton

The Laurels of Fulton held a Mother's Day Tea for Gusts and family members. The Activities team set up a photo booth area so that families could get their pictures taken with their loved ones. Mothers all received a homemade corsage. The day went over beautifully with families, Associates, and Guests.



The Laurels of New London

The Laurels of New London hosted a "Mother's Tea" for families on Sunday, May 6th. Area Girl Scouts attended to help serve Danishes, cookies, tea, and coffee to Guests and families. After refreshments were served, the Girl Scouts assisted the Guests in making rag dolls.



Spirit News

The Laurel Way

We are a team of professionals dedicated to promoting the highest level of independence and quality of life for our Guests by creating comfortable living environment and providing comprehensive health care services.

To accomplish this, we have a responsibility to:

- Treat everyone with dignity and respect
- Conduct ourselves with the highest level of integrity and ethical behavior
- Be uncompromising in our standards of quality of care and service
- Attract, train and retain knowledgeable, caring and compassionate individuals
- Challenge ourselves to grow as people, as professionals and as a company
- Earn a fair and reasonable profit for our stakeholders

We embrace these responsibilities, with commitment and enthusiasm, in our pursuit of The Laurel Way.

The Laurels Mission Statement

Creating a legacy by exceeding the needs and expectations of those we serve, while embracing The Laurel Way.

Celebrating Years of Service

Maplewood of Mt. Pleasant Honors Sharie Barringer for 20 Years of Service

Sharie Barringer, the Community Manager at Maplewood of Mt. Pleasant, recently celebrated 20 years with the facility. Sharie has been in the Skilled Nursing and Assisted Living profession since 1990. Sharie started out in a Skilled Nursing Facility as a Certified Nursing Assistant for three years. She then moved into the role of Marketing and Admission Coordinator for two years, and then into the Business Office in AP, AR, and Payroll, while also attending the Great Lakes Community College nursing program. After realizing her love for the elderly, she continued her education, taking the Michigan State Nursing Home Administrator course. In 1997, she joined the Laurel Health Care team as the Community Manager at Maplewood of Mt. Pleasant—a position she still holds today. Sharie is also co-founder of C.A.R.E. (Compassionate Associates Reaching the Elderly). Sharie, thank you for your dedication to serving our Guests and your demonstration of The Laurel Way!



Kristi Howell Celebrates 15 Years at Maplewood of Marshall

Kristi Howell, the Activity Director at Maplewood of Marshall, recently celebrated her 15-year anniversary with the facility. She is pictured here with Community Manager Robin Johnston. Thank you for all you do to brighten the lives of our Guests, Kristi!



The Laurels of Fulton Honors Associates with 20+ Years of Service

The Laurels of Fulton recently celebrated Associates who have been with The Laurels for 20 years or more. They had cake and celebrated during all of the staff meetings. Honorees included Patricia Aldrich in Laundry with 27 years, Carolyn Butcher in Housekeeping with 25 years, Bonnie Carman in Nursing with 27 years, Dietary Manager Tammy Corder with 24 years, Janice Hunt in Dietary with 20 years, and Sheila Smith in Nursing with 24 years.

