



# The Laurel Spirit

AUTUMN 2019

A LAUREL HEALTH CARE COMPANY ASSOCIATE PUBLICATION

## Get Ready to Welcome The Laurels of West Columbus!

This September, Laurel Health Care Company broke ground on its newest skilled nursing and rehabilitation center: The Laurels of West Columbus. The new facility will fill a void for quality senior care on the west side of Columbus, Ohio and provide an economic boost to its new neighborhood.

The Laurels of West Columbus will offer short-term respite, rehabilitation, and hospice care as well as extended and long-term care. The 62,000-square-foot facility will feature 97 total beds and 49 private rooms with the latest amenities, including a café with fine dining, a



beauty salon and spa, and spacious lounge areas. Laurel Health Care Company partnered with two Central Ohio-based companies, Elford, Inc. and pH7 Architects, on the construction and design of the facility.

The groundbreaking ceremony was attended by local businesses and dignitaries, including Ohio State Senator Bob Hackett. The facility is expected to open in late 2020.



Care Association; Bob Hackett, Ohio State Senator; Eric Bull, Elford, Inc; Eric Mohler, Laurel Health Care Company; Cathy Chiovaro, Laurel Health Care Company; Brad Pauling, pH7 Architects; Michael Healy, pH7 Architects; Jim Smith, Elford, Inc.

**Laurel Health Care Company executives, local dignitaries, and contractors celebrate the groundbreaking for The Laurels of West Columbus. Left to right: Dan Pardi, pH7 Architects; Todd Bergdoll, Ohio Health**

## The Laurels of Bedford Breaks Ground on New Expansion

The Laurels of Bedford will soon be bigger and better than ever! In October, construction began on a new 13,500-square-foot expansion of the existing facility. Additions will include a state-of-the-art physical therapy gym and a new wing with 17 private Guest suites and additional work and storage space. The groundbreaking ceremony was attended by local businesses and dignitaries, including Michigan State Representative Jim Haadsma.

A new 2,500-square-foot therapy gym will be stocked with the latest equipment and located at the front entrance to improve ease of access for outpatient Guests seeking physical, occupational, and speech therapy. The 11,000-square-foot private Guest suite corridor will feature rooms with private bathrooms and showers along with a new nursing station, staff lounge, and administrative offices. The new additions are slated for opening in the summer of 2020.



**Marketing Director Keli Carter, Administrator Don Macleay, DON Annette Teunessen, and Rehab Director Rachel Pallett break ground for a new addition at The Laurels of Bedford.**

# Words of Thanks

Often, Laurel Health Care Company Associates go above and beyond the call of duty, reaching out in the communities they serve and demonstrating The Laurel Way of Caring. Here are a few of the many letters of appreciation we have received commending these Associates for their extra efforts.

## *The Laurels of Gahanna*

The staff and members of the Gahanna Senior Center are extremely grateful for your incredible hospitality at our annual volunteer luncheon. Everyone enjoyed the luncheon, tour, and music immensely, and your staff's thoughtful attention. We look forward to working with you on future events.

*Erika Myers-Bromwell*

## *Maplewood of Marshall*

A huge "thank you" to the Maplewood staff for getting Joe ready for his special night last Friday. So many people went out of their way to make him comfortable. The call to me asking me what I would like done was a total surprise. The total staff goes "over the top" to make residents and family feel that they are valued. Again, thanks.

*Martha McFall*

## *The Laurels of Hillsboro*

I can't say enough good things about the amazing people at The Laurels. They treated my mom incredibly well.

*David Hilliard*

## *The Laurels of Coldwater*

Dear friends at The Laurels: Thank you so much for your care of my husband, Bryan Katz, at your facility. Even though he could not respond much of the time, I know he knew. I was touched by your compassion, kindness, and diligence. You even showed concern for me eating as I stood by him to the end. This experience was unlike any I ever had. It takes a special person to be like you. I will be forever grateful for your time and energy.

*Terry Katz*

## *The Laurels of Toledo*

To all those who helped me when I was in Rehab, thanks! Thanks! Thanks! Thanks! I do my laundry now. One load requires three times up and down the stairs. I take things very slowly now. Thinking of changing my name to "SNAIL." Someone else takes garbage bins out to street but I usually bring them back to the apartment. I like to use a walker when I am outside so pushing my walker and dragging bins is quite a sight! I have an elliptical machine. First, I have to find my shoes, put them on, then tie them. Whew! What a workout. I'm sorry I can't thank each of you personally but please know you are in my thoughts frequently. God bless each and every one of you!

*Kay*

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# That's the Spirit!

## Honoring Our Veterans at The Laurels

At Laurel Health Care Company, we value the service and sacrifices of our veterans. Here are a few ways our facilities gave thanks to those who have given so much to our country.



**The Laurels of GreenTree Ridge & The Laurels of Summit Ridge** teamed up with Summit Crossfit to benefit the Charles George VA Medical Center in Asheville, NC. They held a raffle and "hero workout" session and collected supplies and money for veterans' programs.



**The Laurels of Kent** honored each veteran with a pin from Interim Hospice. Veterans were also invited to share their stories.



**The Laurels of Hudsonville** hosted a brunch for all veterans. Here, Associates proudly display their sign to honor all men and women in uniform — past, present, and future.

**The Laurels of Summit Ridge** had representation from four different wars at the Charles George VA Medical Center Veterans Day Ceremony. Pictured: Administrator

Jacob Mauer (Army, Global War on Terror Afghanistan), Robert Bridgeman (Navy, WWII), Robert Turner (Air Force, Korea), and Paul Doying (Army, Vietnam).



**The Laurels of Heath** spent the day honoring veterans. The Newark American Legion donated blankets and vets were treated to a steak lunch at Texas Roadhouse. Children from Heath Elementary School visited to play games with veterans and ask them about their service.



## Responding to Neighbors in Need at The Laurels of Heath



When the nearby Pataskala Oaks Care Center experienced a fire in July, The Laurels of Heath was among the first to respond to the need to relocate their 77 Guests. The facility was able to take in 17 temporary Guests, including several veterans needing placement in a facility contracted with the VA. They also assisted with transfers, meals, emotional support, nursing needs, and Guest care. One temporary Guest and veteran, Mr. John Porter, was so impressed he decided to make his stay permanent. His wife Valerie says, "John hasn't looked this good in years. I am so surprised with the progress that he has made in the short time here. It is nice to see a smile on his face. He really enjoys the front porch and the beautiful courtyards located at the facility. The staff has been amazing, and we are looking forward to our continued stay here at The Laurels of Heath."

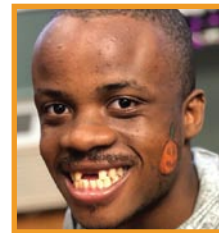
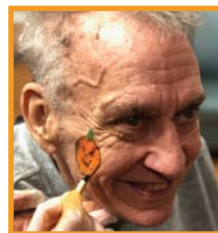
# That's the Spirit!

## Halloween Provides Spooky Fun and Treats for All!

The Laurels celebrated Halloween in festive and fun ways, giving Associates and Guests a chance to show their creative flair with unique costumes. Many facilities opened their doors to families from the community, providing enjoyment and seasonal treats for all. Here's a sampling of the many activities from around the Laurel family.



▲ **The Laurels of West Carrollton** welcomed Trick-or-Treaters at their "monster mash" in partnership with the West Carrollton Lions Club.



▲ **The Laurels of Willow Creek** got in the Halloween spirit with an intergenerational face painting activity. The Activities Department painted faces for Guests and visiting students. Guest Don Pontius and student Phillip Witcher showed off matching decorations.

**The Laurels of Chatham's** annual Halloween Bash featured cupcakes, cookies, spooky music, and a costume contest. This year's winner was Shelala Locklear as "The Pirate."



▲ **The Laurels of GreenTree Ridge** invited community members for their annual Haunted House, featuring candy, costumes, face painting, a bounce house, and plenty of ghouls and goblins.



▲ Associates at **The Laurels of Coldwater** went above and beyond to make sure every Guest was able to participate in the Halloween festivities, which included a costume and table-decorating contest and their annual Trick-or-Treat event.



The Therapy Department at **The Laurels of Milford** entered ▲ their Halloween costume contest as the Gilligan's Island crew!

▶ **The Laurels of Salisbury** hosted Trick-or-Treat for local children, who went room-to-room to collect candy from Guests. One Guest was "trick-or-treated" by her own great-grandson!





# That's the Spirit!



▲ **Maplewood of Marshall** welcomed more than 350 kids and their families for Trick-or-Treat! Pictured: Dietary Manager Jason as Captain Jack.



▲ Trick-or-Treat night was busy at **The Laurels of Huber Heights**! Guest Brian Pfeiffer passes out candy to Patricia Scarborough, daughter of an STNA.



▲ Associates really got into the Halloween spirit at **The Laurels of Hamilton**.



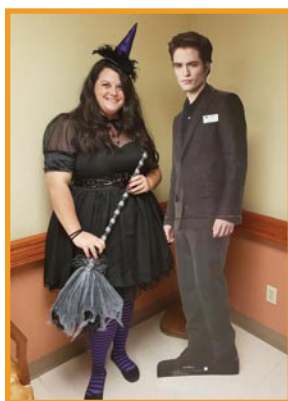
▲ Administration had lots of witchy fun with their coordinated costumes at **The Laurels of Hillsboro**. DON Michael Miller is the "Man-Witch"!



▲ Inclement weather couldn't stop the Halloween fun at **The Laurels of Fulton**, where they hosted Trunk-or-Treat inside.



▲ Shannon Yaw, Therapy Director at **The Laurels of Chagrin Falls**, led Group Therapy dressed as Dorothy from The Wizard of Oz.



▲ Rehab Director Tara Janson poses with Edward from Twilight at **The Laurels of Canton**.



▲ and this barnyard-themed family. Many Guests joined in the fun with costumes of their own.

**The Laurels of New London** was invaded on a Saturday afternoon by goblins, ninja turtles, a T-rex, Power Rangers, several princesses,



# Reflections



## The Laurels of West Carrollton ▲

Associates at The Laurels of West Carrollton celebrated "Football Friday" with a potluck and their favorite team jerseys.



## Maplewood of Mt. Pleasant ▼

Guests at Maplewood of Mt. Pleasant celebrated Assisted Living Week with canvas painting and a "Hat Day" contest. Esther Bryant's Cool Whip hat was the winner!



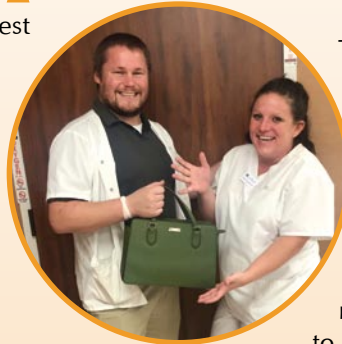
## Maplewood of Marshall ▼

Maplewood of Marshall celebrated Assisted Living Week with carriage rides and painting for Guests.



## The Laurels of Mt. Vernon ▲

The Laurels of Mt. Vernon held a drawing for a Kate Spade purse at a staff appreciation event. DON Travis Popham presented it to the winner, Nurse Stacy Blankenship.



## The Laurels of Toledo ▼

The Laurels of Toledo partnered with the community and West Park Place Independent Living to raise money and awareness for the Fight Against Alzheimer's Disease.



## The Laurels of GreenTree Ridge ▲

The Laurels of GreenTree Ridge hosted their annual "Heroes Breakfast" for local law enforcement and first responders in Asheville, including police, EMS, highway patrol, sheriff's department, and firefighters.





### ▶ The Laurels of Forest Glenn

The Laurels of Forest Glenn took five Guests to the 2019 North Carolina State Fair. Guests enjoyed the rides, Bingo, and strolling through the flower gardens and Yesteryear Village. A 97-year-old fairgoer stumped the age guesser and won a large stuffed ladybug!



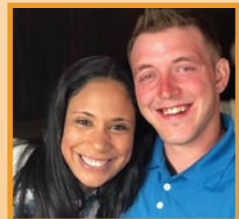
### ▶ The Laurels of University Park

Guest Dollie Hardy showed off her absentee ballot on Election Day. She is 94 years old and has voted in every election since she turned 18. The Activities Department makes sure all Guests wishing to vote can do so.



### ▶ The Laurels of Steubenville

A benefit was hosted for Tom Dowdel, a well-known local man who DJ's for the facility's annual car show. When Associates heard he needed a costly live donor kidney transplant, they stepped in to help. More than 50 people attended and raised over \$1,200 for Tom and his wife.



### ▶ The Laurels of Massillon

The Laurels of Massillon held a benefit for Leah Hershberger, an Associate at the facility, who lost her husband of 15 months, Melvin, in a fatal car accident. Associates, visitors, families, and outside vendors came together to raise \$2,700 through donations, raffle baskets, and a craft sale. Pictured: Leah and Melvin.



### ▶ The Laurels of Fulton

Each year, The Laurels of Fulton joins Fulton High School in their homecoming celebration and votes for their own "Senior" King and Queen.

This year the King was Jerry Van Deusen and the Queen was Loretta Hawkins.

### The Laurels of Milford

The Laurels of Milford has made a strong commitment to continuing education with its Laurel University Program. Debbie Miller has been a driving force in ensuring The Laurels of Milford has achieved 100% compliance each month and enthusiastically promotes the program with her Laurel U. tee shirt.



### ▶ The Laurels of Blanchester

Amberley Larcomb, DOM at The Laurels of Blanchester, started the "Wish Upon a Star Dreams Program" for Guests. Each month, one lucky Guest is selected to have a wish come true. Mary Kennedy (pictured) had a perfect day with coffee with friends in the morning, a lunch date with her husband at Frisch's, and shopping at her favorite country store in Wilmington.



# Spirit News

## The Laurel Way

We are a team of professionals dedicated to promoting the highest level of independence and quality of life for our Guests by creating a comfortable living environment and providing comprehensive health care services.

To accomplish this, we have a responsibility to:

- Treat everyone with dignity and respect
- Conduct ourselves with the highest level of integrity and ethical behavior
- Be uncompromising in our standards of quality of care and service
- Attract, train and retain knowledgeable, caring and compassionate individuals
- Challenge ourselves to grow as people, as professionals and as a company
- Earn a fair and reasonable profit for our stakeholders

We embrace these responsibilities, with commitment and enthusiasm, in our pursuit of The Laurel Way.

## The Laurels Mission Statement

Creating a legacy by exceeding the needs and expectations of those we serve, while embracing The Laurel Way.

## The Laurels of DeKalb Named Indiana Long Term Care Facility of the Year

The Laurels of DeKalb was presented with the 2019 Long Term Care Facility of the Year Award by the Indiana Health Care Association and Indiana Center for Assisted Living.



**DON Marleen Miller and Administrator Erin Tuttle accept the 2019 Silver Quality Award from the American Health Care Association.**



**Administrator Erin Tuttle accepts the Indiana Long Term Care Facility of the Year Award from Zach Cattelle, President of the Indiana Healthcare Association, and a sponsor.**

Award winners are selected from peer and colleague nominations. It's been quite a year for The Laurels of DeKalb. In addition to this award, DeKalb received a 2019 Silver Quality Award from the American Health Care Association and also celebrated five consecutive deficiency-free surveys from the Indiana State Department of Health. Since 2017, the facility has been awarded a #1 ranking through AHCA's Top Line Report in Indiana.

## The Laurels of Athens, Hillsboro, and West Carrollton Recognized as Five-Star Facilities



**Pictured: Associates from West Carrollton** Congratulations to the Associates and management teams at The Laurels of Athens, Hillsboro, and West Carrollton for their recognition as Five-Star Facilities by the Centers for Medicare and Medicaid Services (CMS). CMS's five-star rating system was created to help consumers compare nursing homes using a standardized set of quality metrics. Hillsboro Administrator Jo Sanborn says, "The staff and management team have worked very hard this year to accomplish these goals and I could not be more proud. Thank you to all of our families and Guests who have made this possible by entrusting us with your care. We are truly grateful."

