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FOR IMMEDIATE RELEASE

Contact: Ryan Zimmerman, Corporate Communications Manager | 614-794-8800 | rzimmerman@laurelhealth.com

Laurel Health Care Company Facilities Earn Quality Initiative Recognition from AHCA/NCAL

Forty-two skilled nursing facilities earn at least one Quality Initiative goal

WESTERVILLE, Ohio – A total of 42 skilled nursing facilities operated by Laurel Health Care Company (LHCC) – a national provider of skilled nursing, rehabilitation, sub-acute and assisted living services – were recently recognized by the American Health Care Association and National Center for Assisted Living (AHCA/NCAL) for their work to improve the quality of care for short-term and long-term residents.

The AHCA/NCAL Quality Initiative Program challenges long term and post-acute care member providers to meet specific, measurable targets by March 2021. Since the launch of these national quality goals in 2012, fewer residents are returning to the hospital and use of anti-psychotic medications has declined.

Skilled nursing centers receiving recognition achieved at least one of AHCA's Quality Initiative goals, which are:

- Hospitalization: Safely reduce long-stay and short-stay hospitalizations by 10 percent—or maintain a rate of 10 percent or less;
- Functional Outcomes: Improve functional outcomes (mobility) by 15 percent;
- Customer Satisfaction: Improve long-stay and short-stay satisfaction by 10 percent—or achieve a rate of 90 percent or greater; and
- Anti psychotics: Safely reduce the off-label use of anti psychotics by 10 percent—or maintain a rate of 8 percent or less in long-stay residents, and maintain a rate of 1 percent or less in short-stay patients.

Of the 42 Laurel Health Care Company facilities receiving commendation through the Quality Initiative Recognition Program, 13 buildings achieved Tier 4 status for meeting four or more goals, the top honor awarded by AHCA/NCAL. Twenty locations were honored with Tier 3 honors for achieving three goals, while an additional nine facilities attained a Tier 2 or Tier 1 ranking.

“As a leader in the skilled nursing industry, Laurel Health Care Company is committed to the quality improvement efforts being made nationwide to ensure the highest levels of care for our residents,” Cathy Chiovaro, LHCC vice president of operations, said. “We thank AHCA/NCAL for these tremendous recognitions. It is an excellent endorsement that The Laurel Way of Caring makes a difference!”

The following is a list of the LHCC-operated facilities that earned Quality Initiative acknowledgment:

Tier 4 Achievers – At Least Four Goals Achieved

- The Laurels of Athens (Athens, Ohio)
- The Laurels of Bedford (Battle Creek, Mich.)
- The Laurels of Defiance (Defiance, Ohio)
- The Laurels of DeKalb (Butler, Ind.)
- The Laurels of GreenTree Ridge (Asheville, N.C.)
- The Laurels of Hendersonville (Hendersonville, N.C.)

Tier 4 Achievers cont.

The Laurels of Kent (Lowell, Mich.)
The Laurels of Massillon (Massillon, Ohio)
The Laurels of Mt. Pleasant (Mt. Pleasant, Mich.)
The Laurels of New London (New London, Ohio)
The Laurels of Sandy Creek (Wayland, Mich.)
The Laurels of Shane Hill (Rockford, Ohio)
The Laurels of Worthington (Worthington, Ohio)

Tier 3 Achievers – Three Goals Achieved

The Laurels of Blanchester (Blanchester, Ohio)
The Laurels of Canton (Canton, Ohio)
The Laurels of Carson City (Carson City, Mich.)
The Laurels of Chatham (Pittsboro, N.C.)
The Laurels of Coldwater (Coldwater, Mich.)
The Laurels of Fulton (Perrinton, Mich.)
The Laurels of Galesburg (Galesburg, Mich.)
The Laurels of Hamilton (Hamilton, Ohio)
The Laurels of Heath (Heath, Ohio)
The Laurels of Hilliard (Hilliard, Ohio)
The Laurels of Hillsboro (Hillsboro, Ohio)
The Laurels of Huber Heights (Huber Heights, Ohio)
The Laurels of Hudsonville (Hudsonville, Mich.)
The Laurels of Milford (Milford, Ohio)
The Laurels of Mt. Vernon (Mt. Vernon, Ohio)
The Laurels of Salisbury (Salisbury, N.C.)
The Laurels of Summit Ridge (Asheville, N.C.)
The Laurels of Steubenville (Steubenville, Ohio)
The Laurels of Toledo (Toledo, Ohio)
The Laurels of Walden Park (Columbus, Ohio)

Tier 2 Achievers – Two Goals Achieved

The Laurels of Charlottesville (Charlottesville, Va.)
The Laurels of Middletown (Middletown, Ohio)
The Laurels of Norworth (Worthington, Ohio)
The Laurels of University Park (Richmond, Va.)
The Laurels of Willow Creek (Midlothian, Va.)

Tier 1 Achievers – One Goal Achieved

The Laurels of Bon Air (Richmond, Va.)
The Laurels of Forest Glenn (Garner, N.C.)
The Laurels of Gahanna (Gahanna, Ohio)
The Laurels of West Carrollton (West Carrollton, Ohio)

All buildings that met AHCA Quality Initiative goals will be honored at the AHCA/NCAL Quality Summit in Grapevine, Texas, in March 2020.

ABOUT LAUREL HEALTH CARE COMPANY

Laurel Health Care Company is a national provider of skilled nursing, rehabilitation, sub-acute and assisted living services. With more than 40 locations in five states – Ohio, Michigan, Indiana, North Carolina and Virginia – LHCC is dedicated to achieving the highest standards of care and caring for its guests and their families.

ABOUT AHCA/NCAL

The American Health Care Association and National Center for Assisted Living represent nearly 14,000 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers and homes for individuals with intellectual and development disabilities. By delivering solutions for quality care, AHCA/NCAL aims to improve the lives of the millions of frail, elderly and individuals with disabilities who receive long term or post-acute care in our member facilities each day. For more information, visit www.ahca.org or www.ncal.org.