



Statement to Interested Parties – November 30, 2020

With rising COVID-19 positivity rates in the Greater Richmond area, The Laurels of Bon Air has also now experienced an increase in positive cases among residents and staff. The facility's COVID-19 data is publicly available on its COVID-19 resources page at www.laurelsbonair.com/covid-19-resources.

Please note there is a 24-hour delay in the data reported to this page.

The safety and well-being of our residents, employees, visitors and surrounding community has been, and continues to be, our top priority. The Laurels has been implementing and acting on guidance from external agencies such as the Centers for Disease Control and Prevention (CDC), Centers for Medicare and Medicaid Services, and the Department of Health and Human Services since February 28, 2020. We have continually monitored residents and screened staff members and essential external personnel for symptoms daily, while also providing federally- and state-approved PPE and supplies to our facility staff. Our leadership team has maintained close communication with local and state health officials to ensure we are following recommended preventative steps, and we modify our actions based on the guidance we are given.

Residents who test positive receive supportive care in a designated COVID-19 containment unit at the facility or are transported to a local hospital for additional treatment. Staff members who test positive are returned to work according to CDC guidelines. Our staff is our most important resource, and we will continue to do what we can to support these dedicated and hardworking individuals while the spread of COVID-19 in the Richmond area continues to increase.

While positive cases in skilled nursing facilities like The Laurels are unfortunately something to be anticipated due to the recent increase in COVID-19 cases across the state and country, it is a difficult situation for everyone involved and we empathize with our residents, employees, families and community during this unprecedented time.

We truly appreciate everyone's cooperation, understanding and support.

Respectfully,

Scott Williamson

Regional Director of Operations, Laurel Health Care Company

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